



Notes for the Supply of Products and Services

SRG Global Integrated Services



○ Engineer ○ Construct ○ Sustain

**MAKING
THE
COMPLEX
SIMPLE**

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SRG Global Notes on the Supply of Products and Services (Integrated)

AGR - Agreement



1. SCOPE

This document pertains only to the following Business Unit,

- SRG Global Integrated Services

2. ADVISORY

Please note – this document is not SRG Global’s full terms and conditions of trade. It is an explanatory document in conjunction with the terms and conditions noted here within. For a full copy of the T&C’s Integrated Services please contact SRG or visit <http://www.srgglobal.com.au/tc/>.

3. GENERAL

- All quotations and/or contracts are subject to SRG Global’s New Vendor Request Form Integrated Services and its terms and conditions. For a copy please contact your local SRG Global branch.
- A New Vendor Request Form must be submitted and approved by SRG Global prior to any ‘products and/or services’ being supplied.
- ‘Products and/or services’ include (but are not limited to) scaffolding, equipment, site units, plant, labour, transport, and/or vehicles.
- Terms of payment are C.O.D or 30 days from the date of invoice.
- All prices shown are exclusive of Goods and Services Tax (GST).
- All quotations are valid for forty-five (45) days for hire ‘products’ and fourteen (14) days for sale ‘products’ unless otherwise noted.
- All quotations are subject to availability of ‘products and/or services’ at time of placing order.
- There will be no reduction in hire charges due to the termination (for any reason) of the contract prior to the end of the stated period. The minimum amount payable will be the quoted price.
- All care taken but no responsibility accepted for any damages.
- Any council approvals, permits, traffic management and/or road closures are the responsibility of the client.
- Any electrical overhead wires that pose a danger must be made safe by the client. In accordance with legislation –regulation 3.64.
- All ‘products and/or services’ are supplied based on normal working hours (Mon – Fri / 7am – 4pm) unless otherwise noted.
- Notice of forty-eight (48) hours (minimum) is required for the supply of any ‘products and/or services.
- Losses or damage to any ‘products’ is the responsibility of the client.
- New replacement prevails for all product lost or damaged (beyond reasonable repair).
- Reasonable repair is at the sole discretion of SRG Global.
- Where ‘products’ are sold to the client, ownership does not pass until payment is made in full.
- All ‘products and/or services’ are supplied ex our yard unless otherwise noted.
- The collection, receipt and/or use of our ‘products and/or services’ shall (amongst other things) confirm your acceptance of the quotation and/or contract in conjunction with our terms and conditions.
- All operational and user instructions are available upon request. Please contact your local SRG Global branch.

4. TRANSPORT

- Where a quotation includes transport, it is an estimate only and is subject to change due to delays or hold ups on site unless otherwise noted.
- Transport waiting time will be charged at a nominated hourly rate for delays on site greater than thirty (30) minutes.
- Whilst every effort will be made to dispatch 'products' immediately, SRG Global is not responsible for any delays encountered from freight carriers.
- Any 'products' requiring transport must be stacked neatly, in order, and in a location where drivers have good access.
- On-site loading and unloading of 'products' is the responsibility of the client unless otherwise noted. Client to ensure an adequate size forklift, crane, or similar is available (with operator) for all delivery and/or pick-ups.

5. DRAWINGS AND/OR DESIGNS

- Any drawings and/or designs prepared by SRG Global are purely for the purpose of providing an overall concept, estimating material requirements, quotation, and solely for use by SRG Global. All drawings and/or designs are subject to final engineering approval. Engineering fees will be charged out at our nominated hourly rate for Engineering Design Certification. All quotations are subject to final engineering design where applicable.

6. SCAFFOLDING

- 'Scaffold' includes (but is not limited to) modular system, tube & fit, A-frames, aluminum mobiles, and swing stages.
- All hire is based on a minimum of fourteen (14) days.
- A minimum charge of four (4) hours per man, will apply for all day labour charges.
- The down time of SRG Global personnel caused by the client and/or other trades will be charged at our nominated hourly rate. Contact your local SRG Global branch for more information.
- No allowance has been made for crange. The client is to supply adequate crange for raising and lowering of 'products' during the erection and dismantling process.
- All quotations are subject to a satisfactory site inspection.
- 'Scaffold' that is intended to exceed four (4) meters in height must be erected and/or dismantled by a competent, licensed scaffolder.
- Where SRG Global has erected the 'Scaffold', it cannot be altered by anyone except an authorized SRG Global representative.
- 'Scaffold' that is re-installed or re-modified for any reason whatsoever may incur an extra charge for labour, hire and transport. Contact your local SRG Global branch for more information.

7. FORMWORK AND/OR FALSEWORK

- 'Falsework and/or formwork' includes (but is not limited to) modular scaffold, shoring frames, props, bar tie, timber, plywood, and panel systems.
- All hire is based on a minimum of fourteen (14) days.
- 'Falsework and/or formwork' is to be erected by a qualified, competent person.
- Client to ensure 'formwork and/or falsework' is erected on suitable foundations.
- SRG Global Domino and/or Trio panels will obtain a Class four (4) finish.
- SRG Global Domino and/or Trio panels must be sprayed back and front with form release agent before every use. Please hose down the back of all SRG Global Domino and/or Trio panels prior to excess concrete setting. A cleaning cost will be charged if panels are not returned in a cleaned condition. Form release agent can be obtained from SRG Global upon request. Contact your local SRG Global branch for more information.

8. MATERIAL HOISTS

- 'Hoists' include (but are not limited to) 1-phase and 3-phase rack and pinion material hoists.
- All hire is based on a minimum of fourteen (14) days.
- 'Hoists' must not be altered by anyone except an authorized SRG Global representative.
- 'Hoists' that are re-installed or modified (for any reason) will incur an additional charge for hire, transport and labour. Contact your local SRG Global branch for more information.
- 'Hoists' must only be operated by qualified, competent personnel.
- The client is to provide their own fifteen (15) amp extension lead with a maximum legal length of thirty (30) meters (applies to 1-phase hoists only).
- Where the 'hoist' is installed against an existing scaffolding structure, it is the clients' responsibility to ensure that the licensed scaffold erector has signed off and approved any modifications to the scaffold required to facilitate the installation of the hoist and the hoist gates. This also applies when the hoist is removed, and the scaffold is still in-situ.

9. LABOUR HIRE

- All labour hire quotations and/or contracts are subject to SRG Global's Labour Hire Agreement (SRG-000549) in addition to the SRG Global New Vendor Request Form Integrated Services. This must be submitted and approved by SRG Global prior to any labour hire being supplied. For a copy please contact your respective SRG Global branch.

10. WORKS REQUESTS/INSTRUCTIONS

- Safety of the property being fit for the purpose of the work instruction, is the responsibility of the issuing agent acting on behalf of the Landlord and or the Landlord (property owner)
- The Agent and or the Landlord are liable to the extent they are found responsible for any and all events including but not limited to death, injury, loss or damages plus all associated costs to any SRG Global staff or personnel engaged by SRG Global.

11. CHEMICAL TOILETS AND HOLDING TANKS

- A minimum fortnightly service frequency applies to all chemical toilets and will be scheduled as such unless otherwise advised. Additional charges will apply for servicing outside of this scope. Contact your local SRG Global branch for more information.
- All hire is based on a minimum of fourteen (14) days unless otherwise noted.
- All holding tanks are automatically on a 'call up – by client' basis unless otherwise advised. Alternatively, holding tanks can be scheduled for weekly or fortnightly servicing upon request. Additional charges will apply. Contact your local SRG Global branch for more information.
- All 'call up – by client' services require a minimum forty-eight (48) hours' notice. Urgent services for chemical toilets or holding tanks (i.e. under 48 hours' notice) will incur additional fees which will be charged at our nominated rates. Contact your local SRG Global branch for more information.

12. PLANT & EQUIPMENT

- 'Plant and equipment' include all other goods
- Where SRG Global has supplied 'plant and equipment' we accept no responsibility for any down time caused through break
- down of said 'plant and equipment'.
- A 12.5% damage waiver charge will apply to all 'plant and equipment' hire unless a certificate of currency is provided prior to supply. Please refer to the New Vendor Request Form Integrated Services and its terms and conditions for all information regarding the Damage Waiver. For a copy please contact your local SRG Global branch.
- The client is responsible to service the 'plant and equipment' in accordance with the manufacturer's specifications at intervals of every two hundred and fifty (250) hours or otherwise as determined by the manufacturer's specifications, unless otherwise noted.
- Supply of 'plant and equipment' outside a 100km radius from the nearest SRG branch is subject to additional servicing charges, at the discretion of SRG Global.
- No allowance has been made for installation, fumigation, wrapping, quarantine, site preparation, mobilisation and/or demobilisation, excess cleaning fee, servicing, or crantage. These will be the responsibility of the client.
- We charge for time out, not time used. Minimum hire period is one day (8 hours).
- 'Plant and equipment' must be returned by 8am or additional daily charges will apply. In the event of the hired 'plant and equipment' not being returned on or before the end date, then such 'plant and equipment' may, at SRG Global's discretion, be considered sold at our standard retail price.
- Ancillary equipment supplied with any 'Plant and Equipment' is to be used in accordance with relevant Australian Standards